

BCD Travel Cancellation Insurance with Assistance Natural Disaster

CANCELLATION INSURANCE

Contact:

- Communication in Dutch, French and English
- Fax : +32 2 533 77 76
- Email : claims@europ-assistance.be

Covered cancellation causes:

- Medical reasons (i.e. sickness, accident, urgent organ transplantation)
- Professional reasons (i.e. cancellation of granted holidays by employer)
- Administrative reasons (i.e. convocation for humanitarian or military mission)
- Family reasons (i.e. sickness, accident of partner living at same address)
- Car accident or car breakdown when driving to the airport

Procedure in case of cancellation:

1. Always call your BCD Travel Consultant or the BCD Travel T24 (+31 20 603 43 44)
2. Download the [Declaration](#) & [Medical Forms](#)
3. Send your form(s) to Europ Assistance no later than 5 days after your cancellation at BCD Travel

Fax: +32 2 533 77 76
Email: claims@europ-assistance.be

BCD Travel Agreement Reference:

- BCD Travel Cancellation Insurance

General Conditions cancellation

- [Download the general conditions](#)

ASSISTANCE NATURAL DISASTER

Contact:

- Permanent Assistance, 24/7 service
- Calls answered in Dutch, French and English
- Personalized emergency number for BCD Travel clients
- Phone +32 2 541 90 37

Covered natural disaster causes:

A natural disaster is a sudden occurrence of a natural cause with large-scale consequences.

- Floods
- Tidal waves
- Drying up and dilatation of the soil (extreme draught)
- Earth quakes
- Rockslides
- Volcanic eruptions
- Landslides and subsidence

Procedure in case of assistance:

1. Make a note of your reservation number. Keep it with your travel documents. It will be your reference number if you have to contact Europ Assistance.
2. In the event of problems, contact Europ Assistance as quickly as possible.

Phone : +32 2 541 90 37
Fax: +32 2 533 77 75
Email: Help@europ-assistance.be

BCD Travel Agreement Number:

- 8000000416

SERVICE LINE**Contact**

- From Monday to Saturday (9AM-8PM CET)
- Can only be contacted by phone +32 2 533 96 96
- Info available in Dutch, French and English
- BCD Travel Agreement Number: 8000000416

The Service Line offers a variety of travel-related information:

- Restaurant recommendations
- Addresses of good doctors
- Recommendations for health precautions when travelling
- General business information – where to find meeting rooms, interpreter services, etc.
- And more!

EXAMPLE

Below you'll find the standard conditions for airline tickets. With the BCD Travel Cancellation Insurance with assistance natural disasters, all of these tickets are flexible!

- Brussels - New York - Brussels with CONTINENTAL, one month before departure:

<u>Rate</u>	<u>Conditions</u>
568€	you cannot change or cancel
633€	you can change (120€), you can cancel (180€)
1859€	you can change or cancel without extra costs

- Brussels - Stockholm - Brussels with SAS, one month before departure:

<u>Rate</u>	<u>Conditions</u>
137€	you cannot change or cancel
215€	you can change (55€), you cannot cancel
603€	you can change or cancel without extra costs